

HOELSCHER WEATHERSTRIP MANUFACTURING CO., INC. 10111 Houston Oaks Drive, Houston, Texas 77064 \* Phone 713-869-6466 \* Fax 713-869-6469 \* Door Fax 713-861-2909

## **Iron Grille Warranty**

Hoelscher Weatherstrip Mfg. Co., Inc. offers a limited warranty for One (1) Year on all Iron Grilles from the original date of installation. This warranty assures that each iron grille is of good material and workmanship, and free from defects rendering the iron grille unserviceable or unfit for the ordinary, recommended use. Only the iron grille components are warranted; the warranty is not extended to the door or glass insert the iron grille has been applied to. This warranty shall be void if the iron grille has not been stored, installed, and maintained in a good workable manner.

## **Conditions not Considered Defects Covered by the Hoelscher Warranty**

The following conditions are not considered defects which are covered under the Hoelscher warranty: damages caused by forces beyond Hoelscher's control including, but are not limited to, damage caused by misuse, abuse, accident, mishandling, fire, flood, earthquake, storm, tornado, or other acts of nature. In addition to the above, the Hoelscher warranty does not cover any damages, including fading of finish, discoloration, rust or flaking resulting from exposure due to installation without sufficient roof overhang protection, which causes the iron grille to be exposed to an unusual amount of sunlight and/or precipitation. A minimum roof overhang projects out from the structure no less than one-half of the distance from the bottom of the door with the installed iron grille to the base of the overhang's highest point above the entryway.

## **Claims Procedure and Limit of Remedies**

All warranty claims must be presented within the warranty period for the specific product as outlined above. Hoelscher will not honor warranty claims made prior to payment in full for the warranted product. Upon validation by Hoelscher of any warranty claim, Hoelscher will at its option: 1) Repair the product, and return it FOB our Houston, Texas facility, freight collect: 2) Furnish a comparable replacement product (or if the product is no longer produced, a replacement which, in the sole opinion of Hoelscher, constitutes a comparable replacement) FOB our Houston, Texas facility, freight collect: 3) Refund the purchase price paid by the original purchaser of the product by Hoelscher. Hoelscher Weatherstrip Mfg. Co., Inc. reserves the right to inspect, in the field or on our premises, any product which is alleged to be defective, and must be given a thirty (30) day opportunity to have any iron grille which is subject of a warranty claim be field inspected by a company or field representative of Hoelscher.